



Exeter Pre-Prep School

Code of Conduct for Parents and Visitors

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This Code of Conduct is an unsigned agreement between parents, guardians, visitors and Exeter Pre-Prep School. All members of the Exeter School community, most particularly staff, governors and parents, recognise the partnership at the heart of a successful education and all are encouraged to participate fully in the life of our school.

Excellent behaviour and discipline are key foundations of an outstanding education and such expectations extend beyond the pupil body. For this partnership to be effective therefore all members of the community must respect the school's values, and consistently endeavour at all times to set the highest example to our pupils.

It is also recognised that the governors and senior leaders of the school have a duty of care to all members of the community to ensure a safe environment in which staff can commit to the education of pupils without unreasonable distraction or threat.

The purpose of this Code of Conduct is to clarify expectations around the conduct and behaviour of all parents, guardians and visitors to Exeter Pre-Prep School and is designed to provide a framework within which partnership can flourish in the best interests of our pupils.

This Code also aims to state clearly the types of behaviour that will not be tolerated in any and all areas of activity and sets out briefly the actions the school can take should breaches occur.

General Expectations

- Respect the aims, ethos and values of our school
- Work together with staff for the benefit of pupils
- Treat all members of the community with respect
- Approach the school to help resolve any concerns
- Actively promote good behaviour at all times
- Respect the judgements of match officials

Behaviour that will not be tolerated

- Disruptive behaviour that interferes or threatens to interfere with any school operation
- Loud, aggressive or offensive language or displays of anger
- Threatening behaviour directed at any member of the school community
- Harassment of any member of the school community
- Damaging or destroying school property
- Sending abusive, aggressive or threatening emails or text/voicemail/phone messages or other written communications to anyone within the school community
- Defamatory, offensive or derogatory comments regarding the school or any members of its community on any social media sites*
- Approaching another parent's child to discuss the actions of this child towards their own
- Any behaviour deemed as inappropriate by the head and chair of governors

**The school expects common sense in the use of social media and any issues or concerns regarding the school should never be shared on social media but passed through the appropriate channels in order to seek a timely resolution. It is considered unacceptable to attack any member of the school community through social media.*

Breaches of the Code

Should any member of the school community have concerns regarding the behaviour and conduct of another member of the community, this should be raised with a member of the pre-prep leadership team.

Should any breach of the Code occur on school premises or in connection with the school, the school will investigate, may take legal advice, and may contact the appropriate authorities. The school reserves the right to ban the offending individual or group from entering school premises.

Specifically, should any parent have concerns regarding the behaviour and conduct of any other parent, this should be raised with a member of the senior leadership team. It should be noted, however, that it is not the place of the school to mediate relationships between parents. Concerns of this nature fall outside the scope of the school complaints policy, though should a member of the community feel that the school has failed to act appropriately, a complaint may be lodged against the school in accordance with the complaints policy.