# TRAVEL & TRANSPORT GUIDE

From September 2024









### Welcome

Dear Parents,

Thank you for taking the time to look at our school bus service guide, which is our third such guide for pupils at Exeter School. We share our bus service with The Maynard School.

We are delighted to partner with Vectare, a specialist school transport management company. Vectare are responsible for over 2.5 million school journeys per annum. Vectare manage all aspects of the school's minibus service, and any enquiries can be directed to their team at exetermaynard@vectare.co.uk.

All bookings for school routes are made via the online booking system, which can be viewed at exetermaynard.vectare.co.uk. Payment for the service is made at the time of booking and your child's name will automatically be added to the bus register.

All of our routes are operated using our own in-house drivers and minibuses, or partner operators. Drivers are DBS checked and regularly undertake appropriate training to ensure the safety of the pupils

travelling. We hope that you are able to find a travel solution that works for you and your children.

If you need any further assistance, or you would like to discuss travel options from areas not currently served by our school minibus network, please get in touch with Vectare, who will be pleased to assist you.

Yours faithfully,

#### Louise Simpson

Head, Exeter School

#### Five Star Service

All vehicles are modern and are operated by either the schools or high quality bus and coach operators. This means that all our vehicles are regularly maintained to the highest standard, giving you peace of mind that your child is travelling in safety.

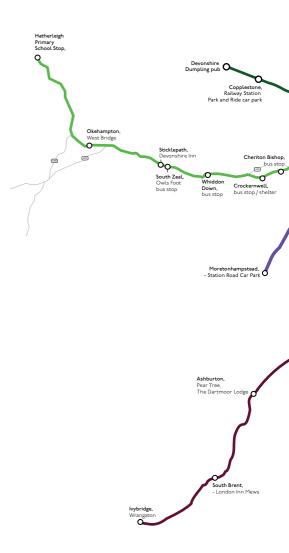
Wherever possible, we use dedicated drivers who work on the same route every day. These drivers get to know the pupils and are subject to an enhanced disclosure and barring service (DBS) check and all necessary training.

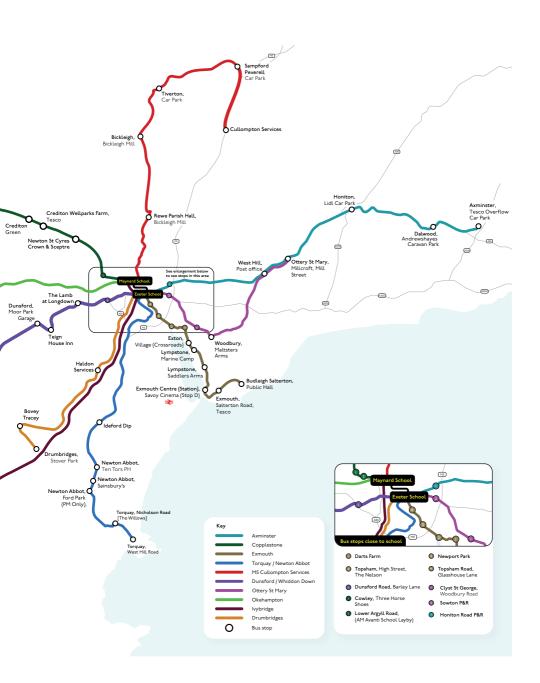
We offer a range of different tickets on our school bus service. From a single fare for a one-off journey through to return passes for the entire academic year, there are options for everyone's travel arrangements. You can book travel at any time throughout the year, so it is simple to book an extra journey or arrange travel for a visiting friend.

We operate ten routes that cover a large area surrounding the school. We want to offer you a travel solution that works for you and your child, so we welcome feedback from both current and prospective parents to help us develop our transport network over time.

It takes less than 30 seconds to find your nearest bus stop online, and booking takes only a few minutes, so all of the information you need to arrange travel for your child really is at your fingertips. To find your nearest stop or to book your child's travel visit **exetermaynard.vectare.co.uk.** 

### Route Map





### **Timetable**

EXMOUTH		
STOP	AM	PM
Budleigh Salterton, Public Hall	07:16	17:03
Exmouth, Salterton Road, Tesco	07:24	16:55
Exmouth Centre, Savoy Cinema (Stop D)	07:30	16:49
Lympstone, Saddlers Arms	07:36	16: <del>4</del> 3
Lympstone, Marine Camp	07:40	16:40
Exton, Village (Crossroads)	07:41	16:39
Darts Farm	07:46	16:36
Topsham, High Street, The Nelson	07:53	16:31
Newport Park	07:56	16:30
Topsham Road, Glasshouse Lane	07:58	16:29
The Maynard School	08:15	16:05
Exeter School	08:20	16:15

TORQUAY/NEWTON ABBOT		
STOP	AM	PM
Torquay, West Hill Road	06:55	17:15
Torquay, Nicholson Road [The Willows]	07:10	17:30
Newton Abbot, Ford Park (PM Only)	ı	16:55
Newton Abbot, Sainsbury's	07:25	16:35
Newton Abbot, Ten Tors (PH)	07:30	16:37
Ideford, Dip	07:35	16:40
Exeter School	08:20	16:15
The Maynard School [Denmark Road]	08:25	16:05

AXMINSTER		
STOP	AM	PM
Axminster, Tesco Overflow Car Park	07:16	17:03
Dalwood, Andrewshayes Caravan Park	07:24	16:55
Honiton, Lidl Car Park	07:30	16:49
Ottery St Mary, Millcroft, Mill Street	07:36	16:43
West Hill, Post office	07:40	16:40
Honiton Road P&R	07:41	16:39
The Maynard School [Spicer Road]	07:46	16:36
Exeter School	07:53	16:31

OTTERY ST MARY		
STOP	AM	PM
Ottery St Mary, Millcroft, Mill Street	17:15	18:06
West Hill, Post office	07:19	17:59
Woodbury, Maltsters Arms	07:29	17:48
Clyst St George, Woodbury Road	07:34	17:44
Sowton P&R (Apple Lane in AM)	07:46	17:37
Exeter School	08:15	17:15
The Maynard School	08:20	17:00

<b>DRUMBRIDGES</b>		
STOP	AM	PM
Drumbridges, Stover Park	07:25	17:15
Bovey Tracey	07:35	17:05
Haldon Services	07:50	16:50
The Maynard School	08:20	16:15
Exeter School	08:30	16:05



#### DUNSFORD/ WHIDDON DOWN **STOP** PM AM 07:12 Whiddon Down, bus stop [ON 18:29 **REQUEST]** Crockernwell, bus stop/ shelter 07:24 18:07 [ON REQUEST] 07:29 Cheriton Bishop, bus stop [ON 18:02 **REQUEST**] Moretonhampstead - Station 07:32 18:03 Road Car Park Dunsford, Moor Park Garage 07:37 17:49 07:40 Teign House Inn 17:44 07:50 17:39 The Lamb at Longdown Dunsford Road, Barley Lane 07:56 17:34 Exeter, St Thomas Station, 08.01 17:30 **Shopping Precinct**

08:10

08:15

17:15

17:00

OKEHAMPTON		
STOP	AM	PM
Hatherleigh Primary School Stop	07:15	17:20
Okehampton, West Bridge	07:20	17:04
Sticklepath, Devonshire Inn	07:25	17:02
South Zeal, Owls Foot bus stop	07:30	16:56
Whiddon Down, bus stop	07:35	16:48
Crockernwell, bus stop/ shelter	07:38	16:44
Cheriton Bishop, bus stop	08:05	_
Exeter Cathedral School (Western Way)	08:20	16:05
Maynard School [Spicer Road]	08:25	16:20
Exeter School	08:25	16:20

**Exeter School** 

The Maynard School

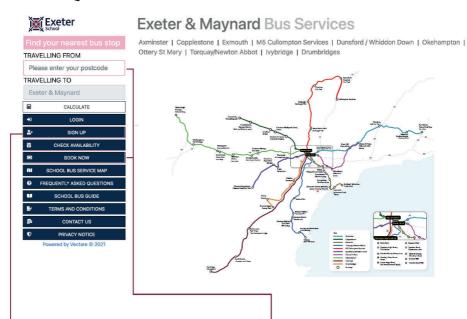
IVYBRIDGE		
STOP	AM	PM
lvybridge, Wrangaton	07:10	17:40
South Brent – London Inn Mews	07:25	17:25
Ashburton, Pear Tree, The Dartmoor Lodge	07:40	17:10
The Maynard School	08:25	16:05
Exeter School	08:15	16:15

SERVICES		
STOP	AM	PM
Cullompton Services	07:00	17:50
Sampford Peverell Car Park	07:15	17:20
Tiverton Car Park	07:35	17:05
Bickleigh – Bickleigh Mill	07:45	16:50
Rewe Parish Hall Car Park	08:05	16:35
The Maynard School	08:20	16:05
Exeter School	08:25	16:15

M5 CULLOMPTON

COPPLESTONE		
STOP	AM	PM
Devonshire Dumpling pub	07:33	18:00
Copplestone, Railway Station Park and Ride car park	07:38	17:55
Crediton Green	07:45	17:47
Crediton, Wellparks Farm, Tesco	07:50	17:42
Newton St Cyres, Crown & Sceptre	07:54	17:38
Cowley, Three Horse Shoes	08:04	17:29
Lower Argyll Road (AM Avanti School Layby)	08:07	17:24
The Maynard School [Spicer Road]	08:20	17:00
Exeter School	08:25	17:15

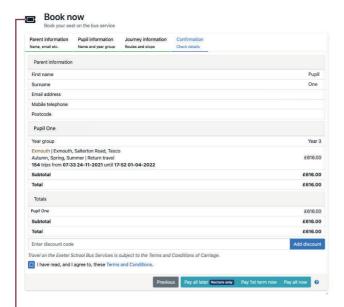
### **FAQs**



1 How do I make an account?
To sign up click the "Sign Up" button on the left-hand side of the website.

How do I make a booking?
To make a booking please click the "Book Now" button on the left-han

"Book Now" button on the left-hand side of the website. Alternatively, if you type your postcode in under the "Find your nearest stop" banner on the top left-hand side, you will be able to see all of your closest stops and click "Book Now" from here.



3 Booking / Payment

Simply fill out your information on our system once you have logged in.

Please ensure that your child arrives at the time of the booking as the bus will not wait after the departure time.

#### Not travelling

To avoid unnecessary delays, don't forget to remove your son or daughter from the journey list if they are not travelling on any given day. This is easy to do on the app, see over.



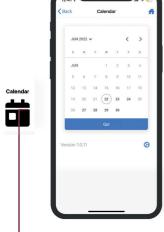
Scan to make a booking

### To book, scan the QR code opposite or follow these steps:

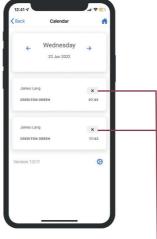
- Go to exetermaynard.vectare.co.uk to locate your nearest bus stop and book ad-hoc or regular travel.
- **2** Make your booking and get instant confirmation.
- Contact our transport department via the website if you have any questions.



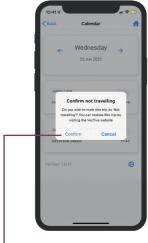
## How to mark as not travelling using the app



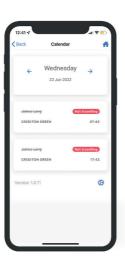
Press 'Calendar' and select the day your child is not travelling



Press the 'X' to mark the journey your child is not travelling on (AM / PM)



Press 'Confirm'



You have successfuly marked your child as 'Not Travelling'

### Exeter Pre-Prep Bus Service

This service is operated by Exeter School and booked directly with Exeter Pre-Prep School

#### Morning

Leaving Exeter School at 8.10am Monday to Friday to arrive at Exeter Pre-Prep for morning registration.

#### Afternoon

Leaving Exeter Pre-Prep School at 3.30pm Monday to Friday to arrive at Exeter School by 3.50pm.

All vehicles are modern and are operated by the school. All our vehicles are regularly maintained to the highest standard, giving you peace of mind that your child is travelling in safety.

We use dedicated drivers who get to know the pupils and are subject to an enhanced disclosure and barring service (DBS) check and full MiDAS/ CPC training.

Bookings must be made on a termly basis and will be added to the bill.

The service is usually for children in reception upwards. Bookings for children in nursery are on a caseby-case basis.

Email pre-prep@exterschool.org.uk to book your place.



#### Terms & Conditions

- This agreement is made between all those who travel on the school bus service, their parents and Exeter School/The Maynard School in order to provide safe, comfortable and civilised journeys for all passengers.
- Arrangements for pupils' journeys to and from school are the responsibility of their parents. To assist with discharging this responsibility, Exeter School/The Maynard School provides a school bus service.
- Transport on the school bus service must be arranged in advance and paid for via the online booking system.
- 4. Bookings on the school bus service are nonrefundable in the event of a pupil failing to travel.
- Bookings are to be made online via the online booking system at exetermaynard.vectare.co.uk.
- Each pupil for whom an online booking has been made will be added to a passenger manifest detailing the service they travel on, their bus stop and what travel has been paid for.
- 7. It is the parents' responsibility to inform Vectare, via the contact us form on the website, if they no longer wish for their child to use the school bus service. One full term's notice must be given by a parent prior to the removal of a pupil from the school bus service or a reduction in the number of journeys made per week by a pupil.
- 8. If you wish for your child to use the school bus service on an ad hoc basis, or to vary the details of their travel as a one-off, you should book travel via the website. A charge is levied based on the zone that the passenger boards/alights in.
- 9. No pupil is permitted to travel on the school bus service if they are not pre-booked for the bus that they wish to travel on, as they will not necessarily be insured to travel. Other arrangements for journeys to and from school must be made by them or their parents.

- Pupils who travel on the school bus service without permission from Exeter School/The Maynard School (i.e. without having prebooked) will have a standard fare of £20 added to the school account.
- Pupils must travel to and from Exeter School/The Maynard School in full school uniform or a full school tracksuit, unless advised otherwise by the school.
- Good conduct is required at all times. Bullying, shouting, use of foul language, dropping litter, playing loud music, or any other misbehaviour is not permitted.
- 13. Except when embarking or disembarking, or when asked to move to a different seat in accordance with condition 14, all passengers must remain seated with their seatbelts fastened correctly.
- 14. Whilst on a school bus, all passengers must accept without question the authority of a member of Exeter School/The Maynard School staff, transport company official, or school prefect, who may require them to obey any reasonable instruction such as to pick up litter, desist from certain actions or to move to a different seat.
- 15. Failure to comply with these conditions may result in disciplinary action, including temporary or permanent withdrawal of permission to use the school bus service.
- 16. Exeter School/The Maynard School aims for 95% of journeys to operate within the industry window of tolerance of one minute early to five minutes late, however timings may vary due to traffic conditions or unforeseen circumstances. Drivers will not wait past the scheduled departure time at any bus stop.



Victoria Park Road Exeter, Devon EX2 4NS 01392 307080 www.exeterschool.org.uk